

Disregard Second Estimated Bill

12/01/2015

(T,D)

Customer Name	Account Number
Customer Mailing Address 1	Premise Number
Customer Mailing Address 2	Service Address

(T)

(T)

Dear Customer:

We regret to advise you of a recent billing error. You may have noticed receipt of a second statement, which closely followed your normal monthly bill. This second bill was issued in error. Examination of the second bill will reveal that it is an estimated bill. Please disregard this statement and remit payment based on charges included in the original bill.

California American Water Company sincerely apologizes for the confusion and inconvenience you may experience as a result of this duplicate billing.

Should you have questions or concerns about this letter, please contact our customer service representatives at 1-888-237-1333 during California American Water's business hours.

(C)

Sincerely,

Customer Service

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 1092

ISSUED BY

D. P. STEPHENSON

NAME

(TO BE INSERTED BY C.P.U.C.)

DATE FILED 11-5-2015

EFFECTIVE 12-7-2015

DECISION NO. \_\_\_\_\_

DIRECTOR - Rates & Regulatory

TITLE

RESOLUTION \_\_\_\_\_